


Spec Sheet	Universal MasterCard Prepaid Card - Canada
Standard Plastic Options	
General	
Activation	Required via IVR, Web or live agent
Activation Options	Single Load Only: Batch Activation, Fund Upon Activation, Data Capture, Activation Code (limitations and fees apply)
Personalization	Personalized / Anonymous
Single Load / Reloadable Expiration Dates	Standard 6 months / 24 months. Variable expiration available (1 month minimum)
Cardholder Website / Merchant Listing	MyPrepaidCenter.com/site/Mastercard-univ-can
Load Maximum	
Reloadable	\$99,999
Single load - Personalized	\$49,999
Single load - Anonymous	\$1,000
Issuance	CAD dollar based
Fulfillment Countries	CAD - Canada and international fulfillment
Redemption	
Acceptance	Can be used wherever Mastercard is accepted. Five Back feature standard on card.
Mobile Wallet Enabled	n/a
Countries	Canada, U.S and international locations
International Exclusions	Country restrictions apply and are subject to change.
ATM Usage	n/a
Daily / Monthly Transaction	n/a
Daily / Monthly Withdrawal Limit	n/a
ATM Withdrawal Fee U.S. / International	n/a
ATM Balance Inquiry U.S. / International	n/a
Custom Options	
Co-brand / Custom Plastic	Yes
Co-brand / Custom Cardholder Collateral	Yes
Fees	
International Transaction Fee (currency conversion)	2%
Monthly Maintenance Fee (Non-Reloadable)	n/a
Monthly Maintenance Fee (Reloadable Only)	n/a
Card Replacement Fee	1st free, \$15 each additional
Other Cash Access Fees	n/a
Expedited Delivery Fee (for card replacements)	\$20.00
Virtual: Convert to Plastic Request Fee	n/a
Postal Service (U.S., Canada) ¹	1 card - no charge , 2-10 cards U.S. \$5.95, 2-10 cards CAD \$11.95 (for orders less than \$5,000)
Postal Service (International) ¹	USPS Personalized individual shipment \$1.00 shipping surcharge per card OR DHL Personalized individual \$22 shipping surcharge
UPS / DHL Service ¹	DHL 1-10 cards \$14.50, 11-30 cards \$17.00, 31-100 \$30.50, 101-250 \$49.00, 251-500 \$72.00
Cardholder Support	
Cardholder Support (U.S.: toll-free call)	888-371-2109
Cardholder Support (International: fees applies for call)	339-234-6415
IVR Languages	English / Spanish / French
Live Operator Languages	English / Translator
Online Cardholder Support	MyPrepaidCenter.com
Text Message Alerts (U.S. and Canada / English and French)	opt-in at MyPrepaidCenter.com
Email Message Alerts (English and French)	opt-in at MyPrepaidCenter.com

¹ Shipping fees subject to change at any time.

² Severe penalties may be charged if the branding process is not strictly followed.

Card is issued by Peoples Trust Company pursuant to a license by Mastercard Incorporated.

Mastercard is a registered trademark, and the circles design is a trademark of Mastercard International Incorporated

Reward cards are issued in connection with loyalty, award or promotion program.

Five Back: Current 5% back terms can be found at MyPrepaidCenter.com/site/5-back-can.

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