


Spec Sheet	Universal Mastercard® Gift Card
Standard Plastic Options	
General	
Activation	Required via IVR, Web or live agent
Activation Options	Single Load Only: Batch Activation, Fund Upon Activation, Data Capture, Activation Code (limitations and fees apply)
Personalization	Personalized / Anonymous (U.S. Only)
Single Load / Reloadable Expiration Dates	7 year. Single Load only. Funds do not expire.
Cardholder Website / Merchant Listing	MyPrepaidCenter.com/site/Mastercard-gift
Load Maximum	
Reloadable	n/a
Single load - Personalized	\$1,000
Single load - Anonymous	\$1,000
Issuance	U.S. Dollar - based
Fulfillment Countries	U.S. Only
Redemption	
Acceptance	Can be used wherever Debit Mastercard is accepted in the U.S. Five Back feature standard on card.
Mobile Wallet Enabled	n/a
Countries	U.S. Only
International Exclusions	U.S. Only
ATM Usage	n/a
Daily / Monthly Transaction	n/a
Daily / Monthly Withdrawal Limit	n/a
ATM Withdrawal Fee U.S. / International	n/a
ATM Balance Inquiry U.S. / International	n/a
Custom Options	
Co-brand / Custom Plastic	Yes
Co-brand / Custom Cardholder Collateral	Yes
Fees	
International Transaction Fee (currency conversion)	n/a
Monthly Maintenance Fee (Non-Reloadable)	\$5.00 after 12 months of inactivity
Monthly Maintenance Fee (Reloadable Only)	n/a
Card Replacement Fee	n/a
Other Cash Access Fees	n/a
Expedited Delivery Fee (for card replacements)	\$20.00
Virtual: Convert to Plastic Request Fee	n/a
Postal Service (U.S., Canada) ¹	1 card - no charge , 2-10 cards U.S. \$5.95, (for orders less than \$5,000) U.S. only
Postal Service (International) ¹	n/a
UPS / DHL Service ¹	UPS (U.S. only) Ground 1-10 cards \$9.17, 11-30 \$9.75, 31-100 \$10.25, 101-250 \$11.00, 251-500 \$12.00 2nd Day 1-10 cards \$11.81, 11-30 \$12.50, 31-100 \$13.50, 101-250 \$14.50, 251-500 \$19.17, Next Day 1-10 cards \$17.04, 11-30 \$17.16, 31-100 \$19.06, 101-250 \$22.15, 251-500 \$51.77
Cardholder Support	
Cardholder Support (U.S.: toll-free call)	888-371-2109
Cardholder Support (International: fees applies for call)	339-234-6415
IVR Languages	English / French / Spanish
Live Operator Languages	English / Translator
Online Cardholder Support	MyPrepaidCenter.com
Text Message Alerts (U.S. and Canada / English and French)	opt-in at MyPrepaidCenter.com
Email Message Alerts (English and French)	opt-in at MyPrepaidCenter.com

¹ Shipping fees subject to change at any time.

For more information, contact Blackhawk Network at 866.219.7533.

² Severe penalties may be charged if the branding process is not strictly followed.

Card issued by MetaBank®, Member FDIC pursuant to license by Mastercard International Incorporated.

Mastercard is a registered trademark, and the circles design is a trademark of Mastercard International Incorporated.

Reward cards are issued in connection with a loyalty, award or promotion program.

Card terms and conditions apply.

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