


Spec Sheet	Universal Mastercard® Prepaid Card
Standard Plastic Options	
General	
Activation	Required via IVR, Web or live agent
Activation Options	Single Load Only: Batch Activation, Fund Upon Activation, Data Capture, Activation Code (limitations and fees apply)
Personalization	Personalized / Anonymous (U.S. only)
Single Load / Reloadable Expiration Dates	Standard 12 months / 24 months. Variable expiration available (4 month minimum)
Cardholder Website / Merchant Listing	MyPrepaidCenter.com/site/Mastercard-univ
Load Maximum	
Reloadable	\$99,999
Single load - Personalized	\$75,000
Single load - Anonymous	\$1,000
Issuance	U.S. Dollar - based
Fulfillment Countries	USD - U.S. and International fulfillment
Redemption	
Acceptance	Can be used wherever Debit Mastercard is accepted. Five Back feature standard on card.
Mobile Wallet Enabled	n/a
Countries	U.S., Canada and international locations
International Exclusions	Country restrictions apply and are subject to change.
ATM Usage	n/a
Daily / Monthly Transaction	n/a
Daily / Monthly Withdrawal Limit	n/a
ATM Withdrawal Fee U.S. / International	n/a
ATM Balance Inquiry U.S. / International	n/a
Custom Options	
Co-brand / Custom Plastic	Yes
Co-brand / Custom Cardholder Collateral	Yes
Fees	
International Transaction Fee (currency conversion)	2%
Monthly Maintenance Fee (Non-Reloadable)	\$3.95 / Beginning 1 month post expiration
Monthly Maintenance Fee (Reloadable Only)	\$2.50 / Beginning 1 month post expiration
Card Replacement Fee	\$6.95
Other Cash Access Fees	n/a
Expedited Delivery Fee (for card replacements)	\$20.00
Virtual: Convert to Plastic Request Fee	n/a
Postal Service (U.S., Canada) ¹	1 card - no charge , 2-10 cards U.S. \$5.95, 2-10 cards CAD \$11.95 (for orders less than \$5,000)
Postal Service (International) ¹	Personalized individual shipment only \$1.50 shipping surcharge per card UPS (U.S. only) Ground 1-10 cards \$9.17, 11-30 \$9.75, 31-100 \$10.25, 101-250 \$11.00, 251-500 \$12.00 2nd Day 1-10 cards \$11.81, 11-30 \$12.50, 31-100 \$13.50, 101-250 \$14.50, 251-500 \$19.17, Next Day 1-10 cards \$17.04, 11-30 \$17.16, 31-100 \$19.06, 101-250 \$22.15, 251-500 \$51.77 International rates - vary by country
UPS / DHL Service ¹	
Cardholder Support	
Cardholder Support (U.S.: toll-free call)	888-371-2109
Cardholder Support (International: fees applies for call)	339-234-6415
IVR Languages	English / Spanish / French
Live Operator Languages	English / Translator
Online Cardholder Support	MyPrepaidCenter.com
Text Message Alerts (U.S. and Canada / English and French)	opt-in at MyPrepaidCenter.com
Email Message Alerts (English and French)	opt-in at MyPrepaidCenter.com

¹ Shipping fees subject to change at any time.

² Severe penalties may be charged if the branding process is not strictly followed.

Card issued by MetaBank®, Member FDIC pursuant to license by Mastercard International Incorporated.

Mastercard is a registered trademark, and the circles design is a trademark of Mastercard International Incorporated.

Reward cards are issued in connection with loyalty, award or promotion program.

Funds do not expire and are available after the card expiration date.

Five Back: Current 5% back terms can be found at MyPrepaidCenter.com/site/5-back (plastic) or MyPrepaidCenter.com/site/5-back-virtual (virtual).

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