


Spec Sheet	Universal Mastercard® Gift Virtual Account
Standard Plastic Options	
<b>General</b>	
Activation	Required via Web only
Activation Options	n/a
Personalization	Personalized (U.S. Only)
Single Load / Reloadable Expiration Dates	7 year. Single Load only. Funds do not expire.
Cardholder Website / Merchant Listing	MyPrepaidCenter.com/site/Mastercard-gift-virtual-wallet
<b>Load Maximum</b>	
Reloadable	n/a
Single load - Personalized	\$1,000
Single load - Anonymous	n/a
<b>Issuance</b>	U.S. Dollar - based
Fulfillment Countries	U.S. Only
<b>Redemption</b>	
Acceptance	Can be used for online and mail/phone order purchases where Debit Mastercard is accepted in the U.S. If added to mobile wallet, can be used in-store where Debit Mastercard is accepted in the U.S. Five Back feature standard on card
Mobile Wallet Enabled	Yes
Countries	U.S. Only
International Exclusions	U.S. Only
<b>ATM Usage</b>	n/a
Daily / Monthly Transaction	n/a
Daily / Monthly Withdrawal Limit	n/a
ATM Withdrawal Fee U.S. / International	n/a
ATM Balance Inquiry U.S. / International	n/a
<b>Custom Options</b>	
Co-brand / Custom Plastic	Yes - Co-brand recommended
Co-brand / Custom Cardholder Collateral	Yes - Co-brand recommended
<b>Fees</b>	
International Transaction Fee (currency conversion)	n/a
Monthly Maintenance Fee (Non-Reloadable)	\$5.00 after 12 months of inactivity
Monthly Maintenance Fee (Reloadable Only)	n/a
Card Replacement Fee	n/a
Other Cash Access Fees	n/a
Expedited Delivery Fee (for card replacements)	\$20.00
Virtual: Convert to Plastic Request Fee	\$3.00
Postal Service (U.S., Canada) <sup>1</sup>	n/a
Postal Service (International) <sup>1</sup>	n/a
UPS / DHL Service <sup>1</sup>	n/a
<b>Cardholder Support</b>	
Cardholder Support (U.S.: toll-free call)	888-371-2109
Cardholder Support (International: fees applies for call)	339-234-6415
IVR Languages	English / French / Spanish
Live Operator Languages	English / Translator
Online Cardholder Support	MyPrepaidCenter.com
Text Message Alerts (U.S. and Canada / English and French)	opt-in at MyPrepaidCenter.com
Email Message Alerts (English and French)	opt-in at MyPrepaidCenter.com

<sup>1</sup> Shipping fees subject to change at any time.

For more information, contact Blackhawk Network at 866.219.7533.

<sup>2</sup> Severe penalties may be charged if the branding process is not strictly followed.

Card issued by MetaBank®, Member FDIC pursuant to license by Mastercard International Incorporated.

Mastercard is a registered trademark, and the circles design is a trademark of Mastercard International Incorporated.

Reward cards are issued in connection with a loyalty, award or promotion program.

Card terms and conditions apply.

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